CP	Department: N/A	SOP #	CPO1-23
		Revision #	1.0
0		Implementation Date	12/2016
SOP Name	Business Service Providers	Last Reviewed/Update Date	12/2016
SOP Owner	Certification Point Team	Approval	BLG

## Standard Operating Procedure

#### 1. Purpose

This SOP describes the process for becoming a Business Service Provider with CertificationPoint.org to include associated fees based on available accounted types.

#### 2. Scope

The intended audience for this SOP are registered Service Providers.

#### 3. Prerequisites

The prerequisites associated with becoming a qualified Service Provider consist of site registration as a Service Provider.

#### 4. Responsibilities

Registered businesses and individual service providers are responsible for their account management. There are two registration types for registered Service Providers. The first is a basic account and the second is a 'GOLD' account registration. Bidding on projects requires available account funds. Funds can be added via Paypal.com our primary online payment processor. The fee for bidding on projects is \$2.

NOTE: In the event of an issue, registered members are required to contact CertificationPoint.org via email (info@certificationpoint.org).

#### 5. Procedure

Completion of Service Provider registration must be completed using one of the processes specified below: (Screenshots and links are provided below)

Registration can be completed in two ways.

 The primary registration process can be completed via the CertificationPoint.org Sign-up page. (<u>https://www.certificationpoint.org/member/index.php?command=signup\_page</u>)

CP	Department: N/A	SOP #	CPO1-23	
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<ul> <li>\$49.99 Services Provider Basic Plan Providers can submit 1 credentials for profile and email correspondence, can receive job offers, upload 1 resume,up to 20 bids on emarketplace projects per month.</li> <li>\$19.99 Project Posting Consultation Consult with us about your project before you post. A quality review goes a long way towards overall project success.</li> <li>\$249.99 Services Provider GOLD Plan Providers can submit the max of 9 credentials for profile and email correspondence, can receive job offers, can upload 5 resumes, unlimited bids o emarketplace projects per month and advertise</li> </ul>
emarketplace projects per month and advertise complete projects on website, access to VISION.

 The secondary registration process can be completed via the eMarketplace on the CertificationPoint.org website. (<u>https://www.certificationpoint.org/member/marketplace/signup.php?type=provider</u>)

CP	Department: N/A	SOP #	CPO1-23	
		Revision #	1.0	
C		Implementation Date	12/2016	
SOP Name	Business Service Providers	Last Reviewed/Update Date	12/2016	
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Login	SIGNUP NOW!	Projects	Jobs	Portfolios	FIND-IT	POST A PROJE		108 M	anage Account

#### Username

check for availability



Password Figure 2: eMarketplace Service Buyer Signup

### 6. References

None at this time

# 7. Definitions

None at this time